



ST. TAMMANY PARISH

MICHAEL B. COOPER
PARISH PRESIDENT

NOTICE OF REQUEST FOR PROPOSALS

ST. TAMMANY PARISH

St. Tammany Parish Government is seeking responses for the following project:

RFP# 21-19-3 – Utility Billing Services

This RFP is available online at <http://www.stpgov.org>. It is the Proposer's responsibility to check the Parish website frequently for any possible addenda that may be issued. The Parish is not responsible for a proposer's failure to download any addenda documents required to complete an RFP.

Responses will be received by the Department of Procurement, until **2:00 p.m. CST Thursday, December 9, 2021**. RFP responses will be opened publicly at the physical location as stated in Section 1.4 of the RFP documents and only respondents who have submitted an RFP response shall be identified aloud. Prices shall not be read. Each response will be evaluated by designated Parish personnel after the submission deadline and public opening has passed.

Each Proposal must be sealed. The outside of the envelope, box or package should be marked with the Proposer's Name and Address, the Proposal Name, the RFP #, and the Proposal Opening Date.

The successful Respondent must supply St. Tammany Parish Government with all required documentation as specified in the RFP documents. Said Respondent must also be in Good Standing and licensed to do business in the State of Louisiana.

Proposals will be received at the St. Tammany Parish Government Department of Procurement Office, 21454 Koop Dr., Suite 2F, Mandeville LA., 70471 from each Respondent or his agent, or by certified mail with return receipt requested.

Procurement Department

REQUEST FOR PROPOSAL
ST. TAMMANY PARISH GOVERNMENT
UTILITY BILLING SERVICES



RFP Number: 21-19-3

Proposal Opening Date: December 9th, 2021

Proposal Opening Time: 2:00 P.M.

November 8th, 2021

Version 2021 Q2

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Attachment “H” – Sample Bill File/Statements/Past Due Notices

REQUEST FOR PROPOSAL FOR UTILITY BILLING SERVICES

PART I: OVERVIEW

1.1 Background/Purpose

The purpose of this Request for Proposal (RFP) is to obtain proposals from qualified Proposers who are interested in providing Utility Billing Services for water and sewer bill printing, stuffing and mailing services for approximately 15,700 water and sewer customers serviced by Tammany Utilities. Submittal of a proposal does not create any right or expectation to a contract with the Parish.

1.2 Definitions

- A. Shall – The term “shall” denotes mandatory requirements.
- B. Must - The term “must” denotes mandatory requirements.
- C. May - The term “may” denotes an advisory or permissible action.
- D. Should – The term “should” denotes a desirable action.
- E. Contractor – A Proposer who contracts with the Parish.
- F. Parish - St. Tammany Parish Government.
- G. Discussions- For the purposes of this RFP, a formal, structured means of conducting written or oral communications/presentations with responsible Proposers who submit proposals in response to this RFP.
- H. RFP – Request for Proposal.
- I. Proposer – Person or entity responding to this RFP.
- J. Agreement – A contract between the Contractor and the Parish.
- K. Evaluation Committee – Committee established for the purposes of evaluating proposals submitted in response to this RFP.

1.3 Schedule of Events

	<u>Date</u>	<u>Time (CT)</u>
1. RFP Available	Wednesday, November 10 th , 2021	8:00 A.M.
2. Pre-Proposal Conference (if required):*	Not Required	
3. Deadline to receive written inquiries	Tuesday, November 30 th , 2021	2:00 P.M.
4. Deadline to answer written inquiries	Monday, December 6 th , 2021	2:00 P.M.
5. Proposal Opening Date (deadline for submitting proposals)	Thursday, December 9 th , 2021	2:00 P.M.
6. Oral discussions with proposers, if applicable		To be scheduled
7. Notice of Intent to Award to be mailed		To be scheduled
8. Contract Initiation		To be scheduled

NOTE: The Parish reserves the right to revise this schedule. Any such revision will be formalized by the issuance of an addendum to the RFP.

1.4 Proposal Submittal

This RFP is available online at <http://www.stpgov.org>. It is the Proposer's responsibility to check the Parish website frequently for any possible addenda that may be issued. The Parish is not responsible for a proposer's failure to download any addenda documents required to complete an RFP.

All proposals shall be received by the Procurement Department **no later than the date and time shown in the Schedule of Events.**

Important - - Clearly mark outside of the sealed envelope, box or package with the following information and format:

- X **Name and Address of Proposer**
- X **Proposal Name: UTILITY BILLING SERVICES**
- X **RFP #: 21-19-3**
- X **Proposal Opening Date: Thursday, December 9th, 2021**

Proposals may only be sent via certified mail, hand-delivery or courier service to our physical location at:

St. Tammany Parish Government Procurement Department
21454 Koop Drive, Suite 2F
Mandeville, Louisiana 70471

Proposer is solely responsible for ensuring that its courier service provider makes inside deliveries to our physical location. The Parish is not responsible for any delays caused by the proposer's chosen means of proposal delivery.

Proposer is solely responsible for the timely delivery of its proposal. Failure to meet the proposal opening date and time shall result in rejection of the proposal.

PROPOSALS SHALL BE OPENED PUBLICLY AT THE PHYSICAL LOCATION IDENTIFIED ABOVE AND ONLY PROPOSERS SUBMITTING PROPOSALS SHALL BE IDENTIFIED ALOUD. PRICES SHALL NOT BE READ.

1.5 Proposal Response Format

Proposals submitted for consideration should follow the format and order of presentation described below:

- A. **Cover Letter:** The cover letter should exhibit the Proposer's understanding and approach to the project. It should contain a summary of Proposer's ability to perform the services described in the RFP and confirm that Proposer is willing to perform those services and enter into a contract with the Parish.

ATTENTION: Please indicate in the Cover Letter which of the following applies to the signer of this proposal. Evidence of signature authority shall be provided upon the Parish's request.

1. The signer of the proposal is either a corporate officer who is listed on the most current annual report on file with the secretary of state **or** a member of a partnership or partnership in commendam as reflected in the most current partnership records on file with the secretary of state. **A copy of the annual report or partnership record must be submitted to the Parish before contract award.**
2. The signer of the proposal is a representative of the Proposer authorized to submit this proposal as evidenced by documents such as, corporate resolution, certification as to corporate principal, etc. **If this applies, a copy of the resolution, certification or other supportive documents must be submitted to the Parish before contract award.**

The cover letter should also:

1. Identify the submitting Proposer and provide its federal tax identification number;
 2. Identify the name, title, address, telephone number, fax number, and email address of each person authorized by the Proposer to contractually obligate the Proposer; and
 3. Identify the name, address, telephone number, fax number, and email address of the contact person for technical and contractual clarifications throughout the evaluation period.
- B. **Table of Contents:** Organized in the order cited in the format contained herein.

- C. **Proposed Solution/Technical Response:** Illustrating and describing proposed technical solution and compliance with the RFP requirements.
- D. **Innovative Concepts:** Presentation of innovative concepts, if any, for consideration.
- E. **Project Schedule:** Detailed schedule of implementation plan. This schedule is to include implementation actions, timelines, responsible parties, etc.
- F. **Financial Proposal:** **Proposer's fees and other costs, if any, shall be submitted on Attachment "A".** Prices proposed shall be firm for the duration of the contract. This financial proposal shall include any and all costs the Proposer wishes to have considered in the contractual arrangement with the Parish.
- G. **References:** Proposer should provide names, addresses, telephone numbers and contact persons for five (5) other public jurisdictions for which comparable services have recently been rendered, including a description of the services provided.
- H. **Customer Service:** Each Proposer should submit a provision for customer service, including personnel assigned, toll-free number, and account inquiry, etc.
- I. **Resumes:** Each Proposer should submit resumes for account manager, designated customer service representative(s) and any other key personnel to be assigned to this Project, including those of subcontractors, if any.
- J. **Additional Information:** Each Proposer should submit any other information deemed pertinent by the Proposer including terms and conditions which the Proposer wishes the Parish to consider.
- K. **Acknowledgment and Waiver:** Proposer shall execute and have notarized an Acknowledgment and Waiver (Attachment "C" hereto).
- L. **Multiple Copies of Response:** Each Proposer shall submit one (1) signed original response. Four (4) additional copies of the proposal should be provided, as well as one (1) redacted copy, if applicable (See Section 5.2), **one (1) electronic copy via USB or CD**

PART II: SCOPE OF WORK/SERVICES

2.1 Scope of Work/Services

The Parish currently uses InHance Utility Information Management Systems to generate data files for electronic submission to the vendors secure off-site location for use in statement printing and processing.

Approximate weekly billing schedule:

	APPROX BILL DATE EACH MONTH	APPROXIMATE # BILLS AND FINAL BILLS	APPROXIMATE # PAST DUE STATEMENTS
WEEK 1	5 TH	3,570	550
WEEK 2	12 TH	2,283	380
WEEK 3	19 TH	2,360	300
WEEK 4	27 TH	7,430	930

The successful contractor must have the capability to perform all services required to print, stuff and mail an estimated 15,700 water and sewer bills and approximately 2,200 late notices each month in accordance with the above schedule.

These services include, but are not limited to, printing, folding, sorting, inserting, sealing, validating, preparing, transporting to a USPS facility if necessary, to allow for mailing in a timely manner.

Contractor must provide a means for data transmission to a secure FTP server, and confirm receipt of data. Please explain the method proposed for the secure transfer of data files when detailing your experience and qualifications for the Proposal Specifications.

The Parish will transmit electronically to the vendor's secure FTP site a space delimited file with all billing information. Please refer to Attachment "H" - Bill File for specifications related to the Bill Print Record Layout File. The vendor will be required to map this data to produce correct billing statements.

Contractor must provide programming and bill design services as required. The design must be able to accommodate the use of the graphics, graphs and color. A sample of the current statements and past due notices are attached as Attachment "H" - Sample Statement.

Contractor must provide a one (1) per unit fee that includes all services except postage. Each unit to include data processing, two (2) color laser imaging, 8.5 x 11 white paper perforated at 3.5" from bottom, #10 double window envelope, #9 single window reply envelope, folding, inserting, presorting, metering and presenting and/or delivery to the United States Postal Service (USPS). Postage will be reimbursed as charged with no added fees or costs.

Contractor must print, insert, meter and mail via first class mail the completed statements to the USPS no later than 48 business hours after receipt of the billing file. Contractor must contractually guarantee this schedule.

Contractor must support bill inserts printed by the Parish and provide insert printing services if needed.

Contractor must provide electronic pre-sorting services to maximize postal discounts and mail bills at the lowest possible USPS first class rate. Software used to pre-sort must be USPS approved.

Contractor must allow for messaging on the billing statement. Messages will not be included in the billing data file. The Parish must have the ability to change this message with each billing

cycle. Please explain the method proposed for communicating these messages when detailing your experience and qualifications for the Proposal Specifications.

Contractor must have the ability to combine multiple statements for the same customer into one envelope.

Contractor must provide the ability to search, view and print the bills to include pdf creation, search and access capabilities and hosting of the pdf files for a minimum of 3 months from creation date.

Contractor must have the capability to support two bill forms and two late notice forms. The form used is determined by the billing cycle number.

Contractor must provide NCOALink – automated address update services.

2.2 Period of Agreement

The term of the contract will be for nine (9) months (3/23/22 – 12/31/22) with the option of two (2) additional two (2) year renewals, with the same terms and conditions if the Parish and Contractor agree. A notice of intent to renew would be issued in writing by St. Tammany Parish Government.

The term of any contract resulting from this solicitation shall begin on the date of the Parish President's signature or approval in writing by the Parish President or designee. The contract shall terminate pursuant to the terms and conditions of section 5.31 herein, the terms and conditions of the contract, operation of law, as agreed between the parties, or upon satisfactory completion of all services and obligations described in the contract.

2.3 Price Schedule

Prices proposed by the Proposers shall be firm for the term of the contract.

2.4 Deliverables

The deliverables listed in this section are the minimum desired from the successful Proposer. Every Proposer should describe what deliverables will be provided per their proposal and how the proposed deliverables will be provided.

2.5 Location

Omitted as not applicable to this RFP.

PART III: EVALUATION

The evaluation committee shall assign points to its evaluation of each Proposal as follows:

Evaluation Criteria	Possible Points
Compliance with the RFP	15
Understanding of the Project	10
Approach to the Project	10
Ability to perform within the stated timeframe	20
Qualifications of the Proposer, including, but not limited to, its experience and personnel assigned to the Project	20
Overall costs and fees to be charged	10
Proposal quality and references	15
Total	100

The proposal will be evaluated in light of the material and the substantiating evidence presented to the Parish, not on the basis of what may be inferred.

The scores will be combined to determine the overall score. The Proposer with the highest overall score will be recommended for award.

PART IV: PERFORMANCE STANDARDS

4.1 Performance Requirements

Statements must be mailed within 48 hours of receipt of the billing file.

4.2 Performance Measurement/Evaluation

Omitted as not applicable to this RFP.

PART V: GENERAL PROVISIONS

5.1 Legibility/Clarity

Responses to the requirements of this RFP in the formats requested are desirable with all questions answered in as much detail as practicable. The Proposer's response is to demonstrate an understanding of the requirements. Proposals prepared simply and economically, providing a straightforward, concise description of the Proposer's ability to meet the requirements of the RFP is also desired. Each Proposer is solely responsible for the accuracy and completeness of its proposal.

5.2 Confidential Information, Trade Secrets, and Proprietary Information

The designation of certain information as trade secrets and/or privileged or confidential proprietary information shall only apply to the technical portion of the proposal. The cost proposal will not be considered confidential under any circumstance. Any proposal copyrighted or marked as confidential or proprietary in its entirety may be rejected without further consideration or recourse.

For the purposes of this procurement, the provisions of the Louisiana Public Records Act (LSA-R.S. 44.1, *et. seq.*) will be in effect. Pursuant to this Act, all proceedings, records, contracts, and other public documents relating to this procurement shall be open to public inspection. Proposers are reminded that while trade secrets and other proprietary information they submit in conjunction with this procurement may not be subject to public disclosure, protections must be claimed by the Proposer at the time of submission of its Technical Proposal. Proposers should refer to the Louisiana Public Records Act for further clarification.

The Proposer must clearly designate the part of the proposal that contains a trade secret and/or privileged or confidential proprietary information as “confidential” in order to claim protection, if any, from disclosure. The Proposer shall mark the cover sheet of the proposal with the following legend, specifying the specific section(s) of his proposal sought to be restricted in accordance with the conditions of the legend:

“The data contained in pages _____ of the proposal have been submitted in confidence and contain trade secrets and/or privileged or confidential information and such data shall only be disclosed for evaluation purposes, provided that if a contract is awarded to this Proposer as a result of or in connection with the submission of this proposal, the Parish of St. Tammany shall have the right to use or disclose the data therein to the extent provided in the contract. This restriction does not limit the Parish of St. Tammany’s right to use or disclose data obtained from any source, including the Proposer, without restrictions.”

Further, to protect such data, each page containing such data shall be specifically identified and marked “CONFIDENTIAL”.

Proposers must be prepared to defend the reasons why the material should be held confidential. If a competing proposer or other person seeks review or copies of another proposer's confidential data, the Parish will notify the owner of the asserted data of the request. If the owner of the asserted data does not want the information disclosed, it must agree to indemnify the Parish and hold the Parish harmless against all actions or court proceedings that may ensue (including attorney's fees), which seek to order the Parish to disclose the information. If the owner of the asserted data refuses to indemnify and hold the state harmless, the Parish may disclose the information.

The Parish reserves the right to make any proposal, including proprietary information contained therein, available to Parish personnel, the Parish Council, or other Parish and state agencies or organizations for the sole purpose of assisting the Parish in its evaluation of the proposal. The Parish shall require said individuals to protect the confidentiality of any specifically identified proprietary information or privileged business information obtained as a result of their participation in these evaluations.

If your proposal contains confidential information, you should also submit a redacted copy along with your proposal. If you do not submit the redacted copy, you will be required to submit this copy within 48 hours of notification from the Procurement Department. When submitting your redacted copy, you should clearly mark the cover as such - “REDACTED COPY” - to avoid having this copy reviewed by an evaluation committee member. The redacted copy should also state which sections or information have been removed.

5.3 Proposal Clarifications Prior to Submittal

5.3.1 Pre-proposal Conference

Omitted as not applicable to this RFP.

5.3.2 Proposer Inquiry Periods

The Parish shall not and cannot permit an open-ended inquiry period, as this creates an unwarranted delay in the procurement cycle and Parish operations. The Parish reasonably expects and requires *responsible and interested* proposers to conduct their in-depth proposal review and submit inquiries in a timely manner.

An inquiry period is hereby firmly set for all interested Proposers to perform a detailed review of the proposal documents and to submit any written inquiries relative thereto. *Without exception*, all inquiries MUST be submitted in writing by an authorized representative of the Proposer, clearly cross-referenced to the relevant solicitation section (even if an answer has already been given to an oral question during a Pre-proposal Conference). All inquiries must be received by the close of business on the Inquiry Deadline date set forth in Section 1.3 Schedule of Events of this RFP. Only those inquiries received by the established deadline shall be considered by the Parish. Inquiries received after the established deadline shall not be entertained.

Inquiries concerning this solicitation may be delivered by e-mail or hand-delivery to:

St. Tammany Parish Government Procurement Department
Attn: Director of Procurement
21454 Koop Drive, Suite 2F
Mandeville, Louisiana 70471
E-Mail: purchasing@stpgov.org

An addendum will be issued and posted at the Parish website, www.stpgov.org, to address all inquiries received and any other changes or clarifications to the solicitation. Thereafter, all proposal documents, including but not limited to the specifications, terms, conditions, plans, etc., will stand as written and/or amended by any addendum. No negotiations, decisions, or actions shall be executed by any Proposer as a result of any oral discussions with any Parish employee or Parish consultant. It is the Proposer's responsibility to check the Parish website frequently for any possible addenda that may be issued. The Parish is not responsible for a Proposer's failure to download any addenda documents required to complete an RFP.

Proposer shall be aware that this RFP is not subject to the Louisiana Public Bid Law or the Louisiana Procurement Code. As such, Proposers are not provided an opportunity to protest the process or results of this RFP.

5.4 Errors and Omissions in Proposal

The Parish will not be liable for any error in the proposal. Proposer will not be allowed to alter proposal documents after the deadline for proposal submission, except under the following condition: the Parish reserves the right to make corrections or clarifications due to patent errors identified in proposals by the Parish or the Proposer. The Parish, at its option, has the right to request clarification or additional information from the Proposer.

5.5 Proposal Guarantee

Omitted as not applicable to this RFP.

5.6 Performance Bond

Omitted as not applicable to this RFP.

5.7 Changes, Addenda, Withdrawals

The Parish reserves the right to change the Schedule of Events or issue Addenda to the RFP at any time. The Parish also reserves the right to cancel or reissue the RFP.

If the Proposer needs to submit changes or addenda, such shall be submitted in writing, signed by an authorized representative of the Proposer, cross-referenced clearly to the relevant proposal section, prior to the proposal opening, and should be submitted in a sealed envelope. Such shall meet all requirements for the proposal.

5.8 Withdrawal of Proposal

A Proposer may withdraw a proposal that has been submitted at any time up to the proposal closing date and time. To accomplish this, a written request signed by the authorized representative of the Proposer must be submitted to the Procurement Department.

5.9 Material in the RFP

Proposals shall be based only on the material contained in this RFP. The RFP includes official responses to questions, addenda, and other material, which may be provided by the Parish pursuant to the RFP.

5.10 Waiver of Administrative Informalities

The Parish reserves the right, at its sole discretion, to waive administrative informalities contained in any proposal.

5.11 Proposal Rejection

Issuance of this RFP in no way constitutes a commitment by the Parish to award a contract. The Parish reserves the right to accept or reject any or all proposals submitted or to cancel this RFP if it is in the best interest of the Parish to do so.

5.12 Ownership of Proposal

All materials (paper content only) submitted in response to this request become the property of the Parish. Selection or rejection of a response does not affect this right. All proposals submitted will be retained by the Parish and not returned to Proposers. Any copyrighted materials in the response are not transferred to the Parish.

5.13 Cost of Offer Preparation

The Parish is not liable for any costs incurred by prospective Proposers or Contractors prior to issuance of or entering into a Contract. Costs associated with developing the proposal, preparing for oral presentations, and any other expenses incurred by the Proposer in responding to the RFP are entirely the responsibility of the Proposer, and shall not be reimbursed in any manner by the Parish.

5.14 Non-negotiable Contract Terms

Non-negotiable contract terms include but are not limited to taxes, assignment of contract, audit of records, EEOC and ADA compliance, record retention, content of contract/order of precedence,

contract changes, governing law, claims or controversies, and termination based on contingency of appropriation of funds.

5.15 Taxes

Any taxes, other than state and local sales and use taxes from which the Parish is exempt, shall be assumed to be included within the Proposer's cost.

5.16 Proposal Validity

All proposals shall be considered valid for acceptance until such time an award is made, unless the Proposer provides for a different time period within its proposal response. However, the Parish reserves the right to reject a proposal if the Proposer's acceptance period is unacceptable and the Proposer is unwilling to extend the validity of its proposal.

5.17 Prime Contractor Responsibilities

The selected Proposer shall be required to assume responsibility for all items and services offered in his proposal whether or not he produces or provides them. The Parish shall consider the selected Proposer to be the sole point of contact with regard to contractual matters, including payment of any and all charges resulting from the contract.

5.18 Use of Subcontractors

Each Contractor shall serve as the single prime contractor for all work performed pursuant to its contract. That prime contractor shall be responsible for all deliverables referenced in this RFP. This general requirement notwithstanding, Proposers may enter into subcontractor arrangements. Proposers may submit a proposal in response to this RFP, which identifies subcontract(s) with others, provided that the prime contractor acknowledges total responsibility for the entire contract.

If it becomes necessary for the prime contractor to use subcontractors, the Parish urges the prime contractor to use Louisiana vendors, including small and emerging businesses, a small entrepreneurship or a veteran or service-connected disabled veteran-owned small entrepreneurship, if practical. In all events, any subcontractor used by the prime should be identified to the Parish.

Information required of the prime contractor under the terms of this RFP, is also required for each subcontractor and the subcontractors must agree to be bound by the terms of the contract. The prime contractor shall assume total responsibility for compliance.

5.19 Written or Oral Discussions/Presentations

Written or oral discussions may be conducted with Proposers who submit proposals determined to be reasonably susceptible of being selected for award; however, the Parish reserves the right to enter into an Agreement without further discussion of the proposal submitted based on the initial offers received. Any such written or oral discussion shall be initiated by the Parish.

Any commitments or representations made during these discussions, if conducted, may become formally recorded in the final contract.

Written or oral discussions/presentations for clarification may be conducted to enhance the Parish's understanding of any or all of the proposals submitted. Any such written or oral discussions/presentations shall be initiated by the Parish. Proposals may be accepted without such discussions.

5.20 Acceptance of Proposal Content

The mandatory RFP requirements shall become contractual obligations if a contract ensues. Failure of the successful Proposer to accept these obligations shall result in the rejection of the proposal.

5.21 Evaluation and Selection

All responses received as a result of this RFP are subject to evaluation by the Evaluation Committee for the purpose of selecting the Proposer with whom the Parish shall contract.

To evaluate all proposals, a committee whose members have expertise in various areas has been selected. This committee will determine which proposals are reasonably susceptible of being selected for award. If required, written or oral discussions may be conducted with any or all of the Proposers to make this determination. Any such written or oral discussions shall be initiated by the Evaluation Committee.

Results of the evaluations will be provided by the Evaluation Committee to the Procurement Director. Written recommendation for award shall be made for the Proposer whose proposal, conforming to the RFP, will be the most advantageous to the Parish, price and other factors considered.

The committee may reject any or all proposals if none is considered in the best interest of the Parish.

5.22 Contract Negotiations

If for any reason the Proposer whose proposal is most responsive to the Parish's needs, price and other evaluation factors set forth in the RFP considered, does not agree to a contract, that proposal shall be rejected and the Parish may negotiate with the next most responsive Proposer. Negotiation may include revision of non-mandatory terms, conditions, and requirements. The Procurement Department must approve the final contract form and issue a purchase order, if applicable, to complete the process.

5.23 Contract Award and Execution

The Parish reserves the right to enter into a contract without further discussion of the proposal submitted based on the initial offers received.

The RFP, including any addenda, and the proposal of the selected Contractor will become part of any contract initiated by the Parish.

Proposers are discouraged from submitting their own standard terms and conditions with their proposals. Proposers should address the specific language in the sample contract in Attachment "B" of this RFP and submit any exceptions or deviations the Proposer wishes to negotiate. The proposed terms will be negotiated before a final contract is entered. Mandatory terms and conditions are not negotiable.

If the contract negotiation period exceeds thirty (30) days or if the selected Proposer fails to sign the contract within **twenty (20) calendar** days of delivery of it, the Parish may elect to cancel the award and award the contract to the next-highest-ranked Proposer.

Award shall be made to the Proposer with the highest points, whose proposal, conforming to the RFP, will be the most advantageous to the Parish, price and other factors considered.

The Parish intends to award to a single Proposer.

5.24 Acknowledgment and Waiver of Protest Rights

Proposer shall execute an Acknowledgment and Waiver (the "Waiver") (Attachment "C") and shall produce same to the Parish along with its proposal. Such Waiver shall state that Proposer has read this RFP and the Waiver, and understands that the Parish's obligations under this RFP are not dictated by Louisiana Public Bid Law or the Louisiana Procurement Code. As such, Proposer understands that it is provided no opportunity for protest and waives all such rights.

5.25 Notice of Intent to Award

Upon review and approval of the evaluation committee's and agency's recommendation for award, the Procurement Department will issue a "Notice of Intent to Award" letter to the apparent successful Proposer. A contract shall be completed and signed by all parties concerned on or before the date indicated in the "Schedule of Events." If this date is not met, through no fault of the Parish, the Parish may elect to cancel the "Notice of Intent to Award" letter and make the award to the next most advantageous Proposer.

The Procurement Department will also notify all unsuccessful Proposers as to the outcome of the evaluation process. The evaluation factors, points, evaluation committee member names, and the completed evaluation summary and recommendation report will be made available to all interested parties after the "Notice of Intent to Award" letter has been issued.

5.26 Insurance Requirements

The Contractor shall comply with all insurance requirements of the Parish as contained in Attachment "D". All policies of insurance shall meet the requirements of the Parish prior to the commencing of any work. The Parish has the right, but not the duty, to approve all insurance policies prior to the commencing of any work. Contractor shall furnish the Parish with certificates of insurance effecting coverage(s) required by the RFP (see Attachment "D"). The certificates for each insurance policy are to be signed by a person authorized by that insurer to bind coverage on its behalf. The certificates are to be received and approved by the Parish before work commences. The Parish reserves the right to require complete certified copies of all required policies, at any time.

5.27 Subcontractor Insurance

The Contractor shall include all subcontractors as insured's under its policies or shall insure that all subcontractors satisfy the same insurance requirements stated herein for the contractor.

5.28 Indemnification and Limitation of Liability

Neither party shall be liable for any delay or failure in performance beyond its control resulting from acts of God or force majeure. The parties shall use reasonable efforts to eliminate or minimize the effect of such events upon performance of their respective duties under the contract.

Contractor shall be fully liable for the actions of its agents, employees, partners or subcontractors and shall fully indemnify and hold harmless the Parish from suits, actions, damages and costs of every name and description relating to personal injury and damage to real or personal tangible property caused by Contractor, its agents, employees, partners or subcontractors in the performance of the contract, without limitation; provided, however, that the Contractor shall not indemnify for that portion of any claim, loss or damage arising hereunder due to the negligent act or failure to act of the Parish. In connection therewith, the Contractor shall execute the Hold

Harmless Agreement furnished by the Parish (Attachment "E"). Work may not commence until such Hold Harmless Agreement is executed by the Contractor and received by the Parish.

Contractor will indemnify, defend and hold the Parish harmless, **without limitation**, from and against any and all damages, expenses (including reasonable attorneys' fees), claims judgments, liabilities and costs which may be finally assessed against the Parish in any action for infringement of a United States Letter Patent with respect to the Products, Materials, or Services furnished, or of any copyright, trademark, trade secret or intellectual property right, provided that the Parish shall give the Contractor: (i) prompt written notice of any action, claim or threat of infringement suit, or other suit, (ii) the opportunity to take over, settle or defend such action, claim or suit at Contractor's sole expense, and (iii) assistance in the defense of any such action at the expense of Contractor. Where a dispute or claim arises relative to a real or anticipated infringement, the Parish may require Contractor, at its sole expense, to submit such information and documentation, including formal patent attorney opinions, as the Parish shall require.

The Contractor shall not be obligated to indemnify that portion of a claim or dispute based upon: (i) Parish's unauthorized modification or alteration of a Product, Material, or Service; (ii) Parish's use of the Product, Material, or Service in combination with other products, materials, or services not furnished by Contractor; (iii) Parish's use in other than the specified operating conditions and environment.

In addition to the foregoing, if the use of any item(s) or part(s) thereof shall be enjoined for any reason or if Contractor believes that it may be enjoined, Contractor shall have the right, at its own expense and sole discretion as the Parish's exclusive remedy to take action in the following order of precedence: (i) to procure for the Parish the right to continue using such item(s) or part(s) thereof, as applicable; (ii) to modify the component so that it becomes non-infringing equipment of at least equal quality and performance; or (iii) to replace said item(s) or part(s) thereof, as applicable, with non-infringing components of at least equal quality and performance, or (iv) if none of the foregoing is commercially reasonable, then provide monetary compensation to the Parish up to the dollar amount of the Contract.

The Parish may, in addition to other remedies available to them at law or equity and upon notice to the Contractor, retain such monies from amounts due Contractor, or may proceed against the performance and payment bond, if any, as may be necessary to satisfy any claim for damages, penalties, costs and the like asserted by or against them.

5.29 Fidelity Bond Requirements

Omitted as not applicable to this RFP.

5.30 Payment

5.30.1 Payment for Services

The Parish shall pay Contractor in accordance with the Pricing Schedule set forth in Attachment "A". The Contractor may invoice the Parish monthly at the billing address designated by the Parish. Payments will be made by the Parish within approximately thirty (30) days after receipt of a properly executed invoice, and approval by the Parish. Invoices shall include the purchase order number. Invoices submitted without this information will not be approved for payment until the required information is provided/reflected on the invoice.

5.31 Termination

5.31.1 Termination of the Contract for Cause

The Parish may terminate the contract for cause based upon the failure of the Contractor to comply with the terms and/or conditions of the contract, or failure to fulfill its performance obligations pursuant to the contract, provided that the Parish shall give the Contractor written notice specifying the Contractor's failure. If within thirty (30) days after receipt of such notice, the Contractor shall not have corrected such failure or, in the case of failure which cannot be corrected in thirty (30) days, begun in good faith to correct such failure and thereafter proceeded diligently to complete such correction, then the Parish may, at its option, place the Contractor in default and the contract shall terminate on the date specified in such notice.

The Contractor may exercise any rights available to it under Louisiana law to terminate for cause upon the failure of the Parish to comply with the terms and conditions of the contract, provided that the Contractor shall give the Parish written notice specifying the Parish's failure and a reasonable opportunity for the Parish to cure the defect.

5.31.2 Termination of the Contract for Convenience

The Parish may terminate the contract at any time by giving thirty (30) days written notice to the Contractor of such termination or negotiating with the Contractor an effective date.

The Contractor shall be entitled to payment for deliverables in progress, to the extent work has been performed satisfactorily.

5.31.3 Termination for Non-Appropriation of Funds

The continuance of the contract is contingent upon the appropriation of funds to fulfill the requirements of the contract by the Parish Council. If the Parish Council fails to appropriate sufficient monies to provide for the continuation of the contract, or if such appropriation is reduced for any lawful purpose, and the effect of such reduction is to provide insufficient monies for the continuation of the contract, the contract shall terminate on the date of the beginning of the first fiscal year for which funds are not appropriated.

5.32 Assignment

The Contractor shall not assign any interest in the contract by assignment, transfer, or novation, without prior written consent of the Parish. This provision shall not be construed to prohibit the contractor from assigning his bank, trust company, or other financial institution any money due or to become due from approved contracts without such prior written consent. Notice of any such assignment or transfer shall be furnished promptly to the Parish.

5.33 No Guarantee of Quantities

The quantities referenced in the RFP are estimated to be the amount needed. In the event a greater or lesser quantity is needed, the right is reserved by the Parish to increase or decrease the amount, at the unit price stated in the proposal.

The Parish does not obligate itself to contract for or accept more than its actual requirements during the period of the contract, as determined by actual needs and availability of appropriated funds.

5.34 Audit of Records

The Parish Auditor, state auditors, federal auditors or others so designated by the Parish, shall have the option to audit all accounts directly pertaining to the resulting contract for a period of five (5) years after Project acceptance or as required by applicable State and Federal law. Records shall be made available during normal working hours for this purpose.

5.35 Civil Rights Compliance

The Contractor agrees to abide by the requirements of the following as applicable: Title VI and Title VII of the Civil Rights Act of 1964, as amended by the Equal Opportunity Act of 1972, Federal Executive Order 11246, the Federal Rehabilitation Act of 1973, as amended, the Vietnam Era Veteran's Readjustment Assistance Act of 1974, Title IX of the Education Amendments of 1972, the Age Act of 1975, and Contractor agrees to abide by the requirements of the Americans with Disabilities Act of 1990. Contractor agrees not to discriminate in its employment practices, and will render services under the contract and any contract without regard to race, color, religion, sex, national origin, veteran status, political affiliation, or disabilities. Any act of discrimination committed by Contractor, or failure to comply with these statutory obligations when applicable shall be grounds for termination of the contract.

5.36 Record Retention

The Contractor shall maintain all records in relation to the contract for a period of at least five (5) years after final payment.

5.37 Record Ownership

All records, reports, documents, or other material related to any contract resulting from this RFP and/or obtained or prepared by Contractor in connection with the performance of the services contracted for herein shall become the property of the Parish and shall, upon request, be returned by Contractor to the Parish, at Contractor's expense, at termination or expiration of the contract.

5.38 Content of Contract/ Order of Precedence

In the event of an inconsistency between the contract, the RFP and/or the Contractor's Proposal, the inconsistency shall be resolved by giving precedence first to the final contract, then to the RFP and subsequent addenda (if any) and finally, the Contractor's Proposal.

5.39 Contract Changes

No additional changes, enhancements, or modifications to any contract resulting from this RFP shall be made without the prior approval of the Parish.

Changes to the contract include any change in: compensation; beginning/ ending date of the contract; scope of work; and/or Contractor change through the Assignment of Contract process. Any such changes, once approved, will result in the issuance of an amendment to the contract.

5.40 Substitution of Personnel

The Parish intends to include in any contract resulting from this RFP the following condition:

Substitution of Personnel: If, during the term of the contract, the Contractor or subcontractor cannot provide the personnel as proposed and requests a substitution, that substitution shall meet or exceed the requirements stated herein. A detailed resume of qualifications and justification is to be submitted to the Parish for approval prior to any personnel substitution. It shall be

acknowledged by the Contractor that every reasonable attempt shall be made to assign the personnel listed in the Contractor's proposal.

5.41 Governing Law

All activities associated with this RFP process shall be interpreted under Louisiana Law. All proposals and contracts submitted are subject to provisions of the laws of the State of Louisiana and specifications listed in this RFP. Jurisdiction and venue for any suit filed in connection with this RFP process and contract shall be exclusive to the 22nd Judicial District Court for the Parish of St. Tammany, State of Louisiana.

5.42 Anti-Kickback Clause

The Contractor hereby agrees to adhere to the mandate dictated by the Copeland "Anti-Kickback" Act which provides that each Contractor or subgrantee shall be prohibited from inducing, by any means, any person employed in the completion of work, to give up any part of the compensation to which he is otherwise entitled.

5.43 Clean Air Act

The Contractor hereby agrees to adhere to the provisions which require compliance with all applicable standards, orders or requirements issued under Section 306 of the Clean Air Act which prohibits the use under non-exempt Federal contracts, grants or loans of facilities included on the EPA list of Violating Facilities.

5.44 Energy Policy and Conservation Act

The Contractor hereby recognizes the mandatory standards and policies relating to energy efficiency which are contained in the State energy conservation plan issued in compliance with the Energy Policy and Conservation Act (P.L. 94-163).

5.45 Clean Water Act

The Contractor hereby agrees to adhere to the provisions which require compliance with all applicable standards, orders, or requirements issued under Section 508 of the Clean Water Act which prohibits the use under non-exempt Federal contracts, grants or loans of facilities included on the EPA List of Violating Facilities.

5.46 Anti-Lobbying and Debarment Act

The Contractor will be expected to comply with Federal statutes required in the Anti-Lobbying Act and the Debarment Act.

Attachment A

RFP Pricing Sheet

RFP# 21-19-3

Utility Billing Services

Provider agrees to abide by all St. Tammany Parish General Conditions (furnished upon request), and acknowledges receipt of and has reviewed a copy of the Parish's Insurance Requirements (as attached) and agrees to maintain such insurance coverage(s) throughout the duration of the project, as well as for any subsequent warranty periods. If awarded the project, Provider agrees that no work is to commence under any circumstance until the Provider is provided a Notice to Proceed (NTP) by St. Tammany Parish.

All prices proposed shall be firm for the initial (1) year term of the Contract. No cost increases shall be accepted in this initial contract term. Thereafter, any escalation provision is requested may be approved by the Parish for one of the two (2) additional one (2) year renewal periods, the Parish will allow one (1) escalation for either of the optional renewal terms. The adjustment may not exceed the U.S. Bureau of Labor Statistics National Index for all Urban Consumers, unadjusted 12-month figure. The most recently published figure issued at the time an adjustment is requested will be used. A request must be made in writing by the Proposer at least 90 days prior to the contract anniversary date. Any approved cost adjustment shall become effective on the beginning date of the approved contract extension.

The Parish may, after examination, refuse to accept the adjusted cost if it is not properly documented, or considered to be excessive.

Attachment A

Provider to acknowledge all addenda. Enter the number the Parish has assigned to each of the addenda that the Provider is acknowledging. The Provider acknowledges receipt of the following:

ADDENDA: _____

Provider: _____

Address: _____

Phone: _____ Email: _____

DESCRIPTION OF WORK	UNIT OF MEASURE	UNIT PRICE
Paper Bill (Does not include postage)	Per Unit	
Additional Inserts	Insert	
Folding of Inserts	Insert	
Printing of Inserts	Insert	
3 Month Bill Search/View	Service	
PDF Copy of Weekly Bills	Per Week	
Technical Services – set up, formatting for changes after initial set up		
NCOA Link Update Service	Correction	
Initial set up fee	Service	

Provider Signature: _____ Date: _____

Provider Printed Name: _____

ATTACHMENT "B"

CONTRACT FOR ESSENTIAL SERVICES

Contract No.: «txtContractNum»

Be it known, that on this _____ day of _____, 202____, the Parish of St. Tammany Government, through the Office of the Parish President (hereinafter sometimes referred to as the "Parish") and «txtREQCompanyName», an entity qualified to do and doing business in this State and Parish (hereinafter referred to as "Provider") do hereby enter into this Contract for non-professional services under the following terms and conditions.

1. SCOPE OF SERVICES

Provider hereby agrees to furnish the following services (hereinto referred to as the "Contract"):

«txtScopeSummary»

2. OPTION TO RENEW

The Parish has the right to renew the term of this Contract for two (2) additional one (1) year periods, based upon the same conditions of the initial term. Parish shall notify Provider in writing of its exercise of its option for an additional term not less than thirty (30) days prior to the end of the then current term.

3. NOTICE TO PROCEED

The Parish, through the Director, shall issue the Provider a Notice to Proceed in writing. This notice shall include the Work Order Number, Purchase Order Number, and instructions to undertake the services stated herein. The Provider shall commence the services within ten (10) days after receipt of such notification. The work necessary for the completion of each task shall be completed promptly following the Provider's receipt of the Notice to Proceed. If the Parish desires to divide the Project into various parts, a Notice to Proceed shall be issued for each part, and the Parish and the Provider shall mutually agree upon the period of time within which services for each part of the Project shall be performed. The Provider will be given time extensions for delays beyond its control, or for those delays caused by tardy approvals of work in progress by various official agencies, but no additional compensation shall be allowed or due Provider for such delays.

4. INSURANCE REQUIREMENTS

The Provider shall secure and maintain at its expense such insurance as may be required by the attached “Insurance Requirements”. It is specifically understood that this Contract shall not be effective until such time as all insurance requirements are met by the Provider and approved by the Parish.

5. INDEMNIFICATION

To the fullest extent permitted by law, Provider shall indemnify and hold harmless the St. Tammany Parish Government, its elected and appointed officials, departments, agencies, boards and commissions, their officers, agents, servants, employees including volunteers, from and against any and all claims, demands, suits, costs, liabilities or judgments for sums of money, and fines or penalties asserted by any party, firm or organization for loss of life, injury or damages to persons or property, growing out of, resulting from, or by reason of any acts, errors, and/or omissions, by Provider, its agents, servants or employees, and subcontractors, as well as any and all costs, expenses and/or attorney fees incurred as a result of any claims, demands, and/or causes of actions that arise while engaged in connection with the services required to be performed by the Provider under this Contract. Provider further agrees to pay all reasonable expenses and attorneys’ fees incurred by the Parish in establishing the right to indemnity pursuant to the provisions in this Contract.

6. TAXES

Provider hereby agrees to be responsible for payment of taxes from the funds thus received under this Contract. Provider agrees to be responsible for and to pay all applicable federal income taxes, federal social security tax (or self-employment tax in lieu thereof) and any other applicable federal or state unemployment taxes. Provider agrees to indemnify and hold the Parish harmless for any and all federal and/or state income tax liability, including taxes, interest and penalties, resulting from the Parish's treatment of Provider as independent contractor.

7. OWNERSHIP

All records, reports, documents, or other material related to this Contract and/or obtained or prepared by Provider in connection with the performance of the services contracted for herein, shall become the property of the Parish, and shall, upon request, be returned by Provider to Parish, at Provider’s expense, at termination or expiration of this Contract.

8. PAYMENT OF INVOICES

- A. Invoices for services shall be submitted by Provider to Parish for review and approval
- B. All invoices must indicate the Parish Purchase Order Number and Work Order Number and shall be submitted to the address below:

St. Tammany Parish Government
ATTN: Accounts Payable
P.O. Box 628
Covington, LA 70434

- C. All billings by Provider for services rendered shall be submitted in writing. Invoices shall not be submitted more frequently than monthly.
- D. The Parish agrees to make payment to Provider for services upon receipt and approval of each invoice. The Parish will pay Provider the amount due and payable within thirty (30) days or unless a conflict results in a delay of payment. Upon receipt of each invoice, the Parish shall have the right and opportunity to review, confirm or otherwise determine the accuracy of each invoice and performance of service. In the event that the Parish disputes or otherwise may question the accuracy of each invoice or quality of all work performed, the Parish may withhold payment of any invoice until a successful and satisfactory resolution can be had between the Parties. Parish agrees to not unreasonably withhold payments of any invoice.
- E. Other than the fee schedule herein, there will be absolutely no additional fees due Provider to cover its overhead costs, general expenses, capital expenses, expenses for principal/branch/ field offices, employee salaries, direct and indirect costs, additional costs or profit of any nature whatsoever in excess of the previously agreed hourly rate.

9. JURISDICTION

This Contract is made under the laws of the State of Louisiana, and for all purposes shall be interpreted in its entirety in accordance with the laws of said State. The Provider hereby agrees and consents to the jurisdiction of the courts of the State of Louisiana over its person. The Parties hereto agree that the sole and exclusive venue for all lawsuits, claims, disputes, and other matters in question between the Parties to this Contract or any breach thereof shall be in the 22nd Judicial District Court for the Parish of St. Tammany, State of Louisiana. It is also understood and agreed that the laws and ordinances of St. Tammany shall apply.

10. NON-ASSIGNABILITY

Provider shall not assign nor transfer any interest in this Contract (whether by assignment or novation) without prior written consent of the Parish. Failure to obtain the prior written consent of the Parish may be grounds for termination of this Contract. Claims for money due or to become due to the Provider from the Parish under this Contract may be assigned to a bank, trust company, or other financial institution without such prior written consent. Notice of any such assignment or transfer shall be furnished promptly to the Parish.

11. BUDGET LIMITATIONS

The continuation of this Contract is contingent upon the appropriation of funds by the Parish to fulfill the requirements of the Contract. If the Parish fails to appropriate sufficient monies to provide for the continuation of this or any other related Contract, or if such appropriation is reduced by the veto of Parish President by any means provided in the Budget Ordinance to prevent the total appropriation for the year from exceeding revenues for that year, or for any other lawful purpose, and the effect of such reduction is to provide insufficient monies for the continuation of the Contract, the Contract shall terminate on the date of the beginning of the first fiscal year for which funds are not appropriated.

12. SEVERABILITY

If any provision or item in this Contract is held invalid or unenforceable for any reason, then such invalidity or unenforceability shall not affect other provisions or items of this Contract. In such event, the remaining portions shall be given full force and effect without the invalid provision or item, and to this end the provisions or items of this Contract are hereby declared severable.

13. TERMINATION FOR CAUSE

The Parish may terminate this Contract for cause based upon the failure of the Provider to comply with the terms and/or conditions of the Contract; provided that the Parish shall give the Provider written notice specifying the Provider's failure(s). If within thirty (30) days after receipt of such notice, the Provider shall not have either corrected such failure and thereafter proceeded diligently to complete such correction, then the Parish may, at its option, place the Provider in default and the Contract shall terminate on the date specified in such notice. The Provider may exercise any rights available to it under Louisiana law to terminate for cause upon the failure of the Parish to comply with the terms and conditions of this Contract; provided that the Provider shall give the Parish written notice specifying the Parish's failure and a reasonable opportunity for the Parish to cure the defect.

14. TERMINATION FOR CONVENIENCE

The Parish may terminate this Contract at any time by giving thirty (30) days written notice to the Provider. The Provider shall be entitled to payment for deliverables in progress, to the extent work has been performed satisfactorily.

15. AUDITORS

Notwithstanding other Sections herein, Provider shall maintain all records for a period of three (3) years after the date of final payment under this Contract. It is hereby agreed that the Parish Department of Finance or its designated auditor shall have the sole, unilateral and exclusive option of auditing all accounts of Provider which relate to this Contract. Such audit may be commenced at any reasonable time. Provider agrees not to delay, retard, interrupt or unduly interfere with commencement and completion of such an audit. If in the exclusive and unilateral opinion of the Parish that Provider delays, retards, interferes with or otherwise interrupts such an audit, the Parish may seek such relief as per law. In such an event, Provider agrees to be liable for all reasonable attorney fees, costs of auditors, court costs, and any other reasonably related expenses with such litigation.

16. DISCRIMINATION CLAUSE

Provider agrees to comply with the Americans with Disabilities Act of 1990 and any current amendments thereto. All individuals shall have equal access to employment opportunities available to a similarly suited individual. Provider agrees not to discriminate in its employment practices, and will render services under this Contract without regard to race, color, religion, sex, national origin, veteran status, political affiliation, or disabilities. Any act of discrimination committed by Provider, or failure to comply with these statutory obligations when applicable shall be grounds for termination of this Contract. Provider agrees to abide by the requirements of all local, state, and/or federal law, including but not limited to the following: Title VI and VII of the Civil Rights Act of 1964, as amended by the Equal Opportunity Act of 1972, Federal Executive Order 11246, the Federal Rehabilitation Act of 1973, as amended, the Vietnam Era Veteran's Readjustment Assistance Act of 1974, Title IX of the Education Amendments of 1972, the Age Act of 1975, and the requirements of the Americans with Disabilities Act of 1990. Provider warrants and guarantees that it is an Equal Employment Opportunity employer. In all hiring or employment made possible by or resulting from this Contract, there shall not be any discrimination against any person because of race, color, religion, sex, national origin, disability, age or veterans status; and where applicable, affirmative action will be taken to ensure that Provider's employees are treated equally during employment without regard to their race, color, religion, sex, national origin, disability, age, political affiliation, disabilities or veteran status. This requirement shall apply to but not be

limited to the following: employment upgrading, demotion, or transfer; recruitment or recruitment advertising; layoff or termination; rates of pay or other forms of compensation; and selection for training, including apprenticeship. All solicitations or advertisements for employees shall state that all applicants will receive consideration for employment without regard to race, color, religion, sex, national origin, disability, age or veteran status.

17. INDEPENDENT CONTRACTOR

While in the performance of services or carrying out obligations herein, the Provider shall be acting in the capacity of an independent Contractor (as defined in LSA-R.S. 23:1021(7)), and not as an employee of the Parish. Nothing herein shall create a partnership between the Provider and the Parish. The Parish shall not be obliged to any person, firm or corporation for any obligations of the Provider arising from the performance of its services under this Contract. The Provider shall not be authorized to represent the Parish with respect to services being performed, dealings with other agencies, and administration of specifically related contracts, unless done so in writing by the Parish. Provider acknowledges Exclusions of Workmen's Compensation and/or Unemployment Coverage.

18. RECORDATION OF CONTRACT

Provider authorizes Parish to deduct from any payment due herein costs for recordation of this Contract in full or an excerpt hereof, or any revisions or modifications thereof as required by law. Provider agrees to execute an excerpt or extract of this agreement for recordation purposes. If Provider fails to execute such an excerpt, then the Parish shall file and record the entire Contract and all attachments at the expense of Provider and Parish is hereby authorized to deduct all related costs from any proceeds due to the Provider.

19. AUTHORITY TO ENTER CONTRACT

The undersigned representative of Provider warrants and personally guarantees that he/she has the requisite and necessary authority to enter and sign this Contract on behalf of the corporate entity, partnership, etc. The undersigned Parties warrant and represent that they each have the respective authority and permission to enter this Contract. In the event that Provider is a member of a corporation, partnership, LLC, LLP, or any other juridical entity, the Parish requires, as an additional provision, that Provider supplies a certified copy of a corporate resolution authorizing the undersigned to enter and sign this Contract.

This Contract is executed in **Three (3)** originals. IN TESTIMONY WHEREOF, they have executed this agreement, the date(s) written below.

WITNESSES:

PROVIDER:

Signature

Signature

Print Name

Print Name

Signature

Title

Print Name

Date

SAMPLE

WITNESSES:

ST. TAMMANY PARISH GOVERNMENT:

Signature

Print Name

Signature

Print Name

Michael B. Cooper
Parish President

Date

APPROVED BY:

Assistant District Attorney – Civil Division

Date

SAMPLE

ATTACHMENT "C"

ACKNOWLEDGMENT AND WAIVER

_____ ("Proposer") hereby acknowledges that it has received Request for Proposal No. _____ ("RFP"), issued by the St. Tammany Parish Government, and has been advised that same is not subject to the Louisiana Public Bid Law or the Louisiana Procurement Code. As such, Proposer understands and acknowledges that it has not been granted and otherwise possesses no right to protest, contest, debate or otherwise call in question the processes, procedures, methodology or results of the RFP or the selection of a Contractor in connection therewith.

To the extent that the Proposer may otherwise have any such rights, Proposer herein waives all such rights to protest, contest, debate or otherwise call in question the processes, procedures, methodology or results of the RFP or the selection of a Contractor in connection therewith and agrees it will not file claims of any type or manner, in a court of law or otherwise, in any way related to same.

SIGNED, this _____ day of _____, 202__.

WITNESSES:

Proposer

Printed Name: _____

By: _____
(Signature of Authorized Representative)

Printed Name: _____

Printed Name: _____

Title: _____

STATE OF _____

PARISH/COUNTY OF _____

SWORN TO and subscribed before me, Notary, on this _____ day of _____, 202__.

NOTARY PUBLIC
My Commission Expires: _____



ATTACHMENT "D"

INSURANCE REQUIREMENTS*

Essential Services Project: Utility Billing Services

RFP#: 21-19-3

*****IMPORTANT – PLEASE READ*****

Prior to submitting your quote or bid, it is recommended that you review these insurance requirements with your insurance broker/agent.

These requirements modify portions of the insurance language found in the General Conditions and/or Supplementary General Conditions; however, there is no intention to remove all sections pertaining to insurance requirements and limits set forth in the General Conditions and/or Supplementary General Conditions, only to amend and specify those items particular for this Project.

- A. The Provider shall secure and maintain at its expense such insurance that will protect it and St. Tammany Parish Government (the "Parish") from claims for bodily injury, death or property damage as well as from claims under the Workers' Compensation Acts that may arise from the performance of services under this agreement. All certificates of insurance shall be furnished to the Parish and provide thirty (30) days prior notice of cancellation to the Parish, in writing, on all of the required coverage.
- B. All policies shall provide for and certificates of insurance shall indicate the following:
1. Waiver of Subrogation: The Provider's insurers will have no right of recovery or subrogation against the Parish of St. Tammany, it being the intention of the parties that all insurance policy(ies) so affected shall protect both parties and be the primary coverage for any and all losses covered by the below described insurance.
 2. Additional Insured: St. Tammany Parish Government shall be named as Additional Insured with respect to general liability, automobile liability and excess liability coverages, as well as marine liability and pollution/environmental liability, when those coverages are required or necessary.
 3. Payment of Premiums: The insurance companies issuing the policy or policies will have no recourse against St. Tammany Parish Government for payment of any premiums or for assessments under any form of policy.
 4. Deductibles/Self-Insured Retentions: Any deductibles and/or self-insured retentions in the described insurance policies **must be declared on the Certificate of Insurance**, and are both assumed by and the sole risk of the Provider. The Parish will have the sole discretion to accept or reject deductibles and/or self-insured retentions exceeding \$100,000 as it deems appropriate. The Parish may require Provider to produce evidence of verifiable financial ability to satisfy its deductibles and/or self-insured retentions; however, the Parish assumes no liability or obligation resulting from its examination, acceptance, or rejection of information presented.
 5. Project Reference: The project(s) and location(s) shall be referenced in the Comment or Description of Operations section of the Certificate of Insurance (Project ##-###, or Bid # if applicable, Type of Work, Location).
- C. Coverage must be issued by insurance companies authorized to do business in the State of Louisiana. Companies must have an A.M. Best rating of no less than A-, Category VII. St. Tammany Parish Risk Management Department may waive this requirement only for Workers Compensation coverage at their discretion.

Provider shall secure and present proof of insurance on forms acceptable to St. Tammany Parish Government, Office of Risk Management no later than the time of submission of the Contract to the Parish. However, should any work performed under this Contract by or on behalf of Provider include exposures that are not covered by those insurance coverages, Provider is not relieved of its obligation to maintain appropriate levels and types of insurance necessary to protect itself, its agents and employees, its subcontractors, St. Tammany Parish Government (Owner), and all other interested third parties, from any and all claims for damage or injury in connection with the services performed or provided throughout the duration of this Project, as well as for any subsequent periods required under this Contract.

The insurance coverages checked (✓) below are those required for this Contract.

1. **Commercial General Liability*** insurance – **Occurrence Form** - with a Combined Single Limit for bodily injury and property damage of at least \$1,000,000 per Occurrence / \$2,000,000 General Aggregate and \$2,000,000 Products-Completed Operations. Contracts over \$1,000,000 may require higher limits. The insurance shall provide for and the certificate(s) of insurance shall indicate the following coverages:
- a) Premises - operations;
 - b) Broad form contractual liability;
 - c) Products and completed operations;
 - d) Personal/Advertising Injury;
 - e) Broad form property damage (for Projects involving work on Parish property);
 - f) Explosion, Collapse and Damage to underground property.
 - g) Additional Insured forms CG 2010 and CG 2037 in most current edition are required.
2. **Business Automobile Liability*** insurance with a Combined Single Limit of \$1,000,000 per Occurrence for bodily injury and property damage, and shall include coverage for the following:
- a) Any auto;
- or**
- b) Owned autos; **and**
 - c) Hired autos; **and**
 - d) Non-owned autos.
- Endorsement for Pollution coverage for all vehicles used to transport fuel.
3. **Workers' Compensation/Employers Liability insurance*** - Workers' Compensation coverage as required by State law. Employers' liability limits shall be a minimum of \$1,000,000 each accident, \$1,000,000 each disease, \$1,000,000 disease policy aggregate. When water activities are expected to be performed in connection with this project, coverage under the USL&H Act, Jones Act and/or Maritime Employers Liability (MEL) must be included. **Coverage for owners, officers and/or partners in any way engaged in the Project shall be included in the policy.** The names of any excluded individual must be shown in the Description of Operations/Comments section of the Certificate.
4. **Pollution Liability and Environmental Liability*** insurance in the minimum amount of \$1,000,000 per occurrence / \$2,000,000 aggregate including full contractual liability and third party claims for bodily injury and/or property damage, for all such hazardous waste, pollutants and/or environmental exposures that may be affected by this project stemming from pollution/environmental incidents as a result of Contractor's operations.

If coverage is provided on a claims-made basis, the following conditions apply:

- 1) the retroactive date must be prior to or coinciding with the effective date of the Contract, or prior to the commencement of any services provided by the Contractor on behalf of the Parish, whichever is earlier; AND
- 2) continuous coverage must be provided to the Parish with the same retro date for 24 months following acceptance or termination of the Project by the Parish either by
 - a) continued renewal certificates **OR**
 - b) a 24 month Extended Reporting Period

*The Certificate must indicate whether the policy is written on an occurrence or claims-made basis and, if claims-made, the applicable retro date must be stated.

5. **Professional Liability/Errors and Omissions*** insurance in the sum of at least \$1,000,000 per claim / \$2,000,000 aggregate is required when work performed by Contractor or on behalf of Contractor includes professional or technical services including, but not limited to, construction administration and/or management, engineering services such as design, surveying, and/or inspection, technical services such as testing and laboratory analysis, and/or environmental assessments. An occurrence basis policy is preferred.

If coverage is provided on a claims-made basis, the following conditions apply:

- 1) the retroactive date must be prior to or coinciding with the effective date of the Contract, or prior to the commencement of any services provided by the Contractor on behalf of the Parish, whichever is earlier; AND
- 2) continuous coverage must be provided to the Parish with the same retro date for 24 months following acceptance or termination of the Project by the Parish either by
 - a) continued renewal certificates **OR**
 - b) a 24 month Extended Reporting Period

*The Certificate must indicate whether the policy is written on an occurrence or claims-made basis and, if claims-made, the applicable retro date must be stated.

6. **Cyber Liability (including Third Party Protection)** is required in the sum of at least \$1,000,000 per occurrence for any loss resulting in failure to protect any confidential data/information retained and/or transmitted within your systems including, but not limited to: Network Security Liability, Network Privacy Liability, Data Breach; Crisis Management; Unauthorized Access/Use; Computer Virus; Denial of Service Attack; Denial of Access; Improper Transmission of Data; Libel, Cyber-Libel, Slander; Product Disparagement; Violation of Right of Privacy; Misappropriation and Plagiarism; Fraud; Replacement or Restoration of Electronic Data; Extortion Threats; Public Relations Expense; Security Breach Remediation.

***Excess/Umbrella Liability** insurance may be provided to meet the limit requirements for any Liability coverage. For example: if the General Liability requirement is \$3,000,000 per occurrence, but the policy is only \$1,000,000 per occurrence, then the excess policy should be at least \$2,000,000 per occurrence thereby providing a combined per occurrence limit of \$3,000,000.)

- D. All policies of insurance shall meet the requirements of the Parish prior to the commencing of any work. The Parish has the right, but not the duty, to approve all insurance coverages prior to commencement of work. If any of the required policies are or become unsatisfactory to the Parish as to form or substance; or if a company issuing any policy is or becomes unsatisfactory to the Parish, the Provider shall promptly obtain a new policy, timely submit same to the Parish for approval, and submit a certificate thereof as provided above. The Parish agrees not to unreasonably withhold approval of any insurance carrier selected by Provider. In the event that Parish cannot agree or otherwise authorize a carrier, Provider shall have the option of selecting and submitting a new insurance carrier within 30 days of said notice by the Parish. In the event that the second submission is insufficient or is not approved, then the Parish shall have the unilateral opportunity to thereafter select a responsive and responsible insurance carrier all at the cost of Provider and thereafter deduct from Provider's fee the cost of such insurance.
- E. Upon failure of Provider to furnish, deliver and/or maintain such insurance as above provided, this contract, at the election of the Parish, may be declared suspended, discontinued or terminated. Failure of the Provider to maintain insurance shall not relieve the Provider from any liability under the contract, nor shall the insurance requirements be construed to conflict with the obligation of the Provider concerning indemnification.
- F. The Provider shall secure and maintain at its expense such insurance that will protect it and St. Tammany Parish Government (the "Parish") from claims for bodily injury, death or property damage as well as from claims under the Workers' Compensation Acts that may arise from the performance of services under this agreement. All certificates of insurance shall be furnished to the Parish and provide thirty (30) days prior notice of cancellation to the Parish, in writing, on all of the required coverage.

- G. It shall be the responsibility of Provider to require that these insurance requirements are met by all contractors and sub-contractors performing work for and on behalf of Provider. Provider shall further ensure the Parish is named as an additional insured on all insurance policies provided by said contractor and/or sub-contractor throughout the duration of the project.
- H. Certificates of Insurance shall be issued as follows:

**St. Tammany Parish Government
Attn: Risk Management
P O Box 628
Covington, LA 70434**

To avoid contract processing delays, be certain the project name/number is included on all correspondence including Certificates of Insurance.

***NOTICE: St. Tammany Parish Government reserves the rights to remove, replace, make additions to and/or modify any and all of the insurance requirements at any time.**

Any inquiry regarding these insurance requirements should be addressed to:

**St. Tammany Parish Government
Office of Risk Management
P O Box 628
Covington, LA 70434
Telephone: 985-898-2797
Fax: 985-898-3070
Email: riskman@stpgov.org**

ATTACHMENT "E"
HOLD HARMLESS AGREEMENT

_____ (Contractor) agrees to protect, defend, indemnify, save, and hold harmless St. Tammany Parish Government, its elected and appointed officials, departments, agencies, boards and commissions, its officers, agents servants, employees, including volunteers, from and against any and all claims, demands, expense and liability arising out of injury or death to any person or the damage, loss or destruction of any property to the extent caused by any act or omission of Contractor, its agents, servants, employees, and subcontractors, or any and all costs, expense and/or attorney fees incurred as a result of any claim, demands, and/or causes of action that results under the performance or non-performance of this contract.

_____ (Contractor) agrees to investigate, handle, respond to, provide defense for and defend any such claims, demand, or suit, as described in the paragraph above, at its sole expense and agrees to bear all other costs and expenses related thereto, even if it (claims, etc.) is groundless, false or fraudulent.

SIGNED, this ____ day of _____, 20__

WITNESSES:

Print Name: _____

Print Name: _____

BY: _____
(Signature of Authorized Officer)

Print Name: : _____

Title: _____

STATE OF _____

PARISH/COUNTY OF _____

SWORN TO and subscribed before me, Notary, on this ____ day of _____, 20__.

NOTARY PUBLIC

My Commission Expires: _____

Please complete the following:

Claims contact for this project will be:

(Print name and title of Contact Person)

Address

Email address

Telephone#

Cell #

Fax #

ATTACHMENT "F"
AFFIDAVIT PURSUANT TO LA R.S. 38:2224 AND ETHICS PROVISIONS
FOR PROFESSIONAL & ESSENTIAL SERVICE CONTRACTS

STATE OF _____

PARISH/COUNTY OF _____

BEFORE ME, the undersigned authority, in and for the above stated State and Parish (or County), personally came and appeared:

Print Name

who, after first being duly sworn, did depose and state:

1. That affiant is appearing on behalf of _____, who is seeking a Professional or Essential Service Contract with St. Tammany Parish Government.

2. That affiant employed no person, corporation, firm, association, or other organization, either directly or indirectly, to secure the public contract under which he received payment, other than persons regularly employed by the affiant whose services in connection with the construction, alteration or demolition of the public building or project or in securing the public contract were in the regular course of their duties for affiant; and

3. That no part of the contract price received by affiant was paid or will be paid to any person, corporation, firm, association, or other organization for soliciting the contract, other than the payment of their normal compensation to persons regularly employed by the affiant whose services in connection with the construction, alteration or demolition of the public building or project were in the regular course of their duties for affiant.

4. If affiant is a sole proprietor, that neither affiant, nor his/her immediate family is a public servant of St. Tammany Parish Government or the Contract is not under the supervision or jurisdiction of the public servant's agency.

5. If affiant is executing this affidavit on behalf of a juridical entity such as a partnership, corporation, or LLC, etc., that no public servant of St. Tammany Parish Government, or his/her immediate family, either individually or collectively, has more than a 25% ownership interest in the entity seeking the Contract with St. Tammany Parish Government if the Contract will be under the supervision or jurisdiction of the public servant's agency.

Printed Name: _____

Title: _____

Entity name: _____

THUS SWORN TO AND SUBSCRIBED BEFORE ME,
THIS _____, DAY OF _____, 202__.

Notary Public

Print Name: _____

Notary I.D./Bar No.: _____

My commission expires: _____

**AFFIDAVIT PURSUANT TO LA R.S. 38:2212.10 CONFIRMING
REGISTRATION AND PARTICIPATION IN A STATUS VERIFICATION
SYSTEM**

STATE OF _____

PARISH/COUNTY OF _____

BEFORE ME, the undersigned authority, in and for the above stated State and Parish (or County), personally came and appeared:

Print Name

who, after first being duly sworn, did depose and state:

1. That affiant is appearing on behalf of _____, a private employer seeking a bid or a contract with St. Tammany Parish Government for the physical performance of services within the State of Louisiana.
2. That affiant is registered and participates in a status verification system to verify that all employees in the state of Louisiana are legal citizens of the United States or are legal aliens; and
3. That affiant shall continue, during the term of the contract, to utilize a status verification system to verify the legal status of all new employees in the state of Louisiana.
4. That affiant shall require all subcontractors to submit to the affiant a sworn affidavit verifying compliance with this law.

Printed Name: _____

Title: _____

Name of Entity: _____

THUS SWORN TO AND SUBSCRIBED BEFORE ME,

THIS _____, **DAY OF** _____, **202**__.

Notary Public

**Attachment G
Sample Scoring Matrix
RFP # 21-19-3
Utility Billing Services**

Vendor/Business Name

Evaluator's Name

CRITERIA	POSSIBLE POINTS	ASSIGNED POINTS	COMMENTS
Compliance with the RFP	15pts		
Understanding of the Project	10pts		
Approach to the Project	10pts		
Ability to perform within the stated timeframe	20pts		
Qualifications of the Proposer, including, but not limited to, its experience and personnel assigned to the projects	20pts		
Overall costs and fees to be charged	10pts		
Proposal quality and references	15pts		

Vendor Total

100pts

Signature of Evaluator: _____

Date: _____

ATTACHMENT "H" - Bill File

TAMMANY UTILITIES
 |COVINGTON, LA 70434

|PO BOX 3500

|ACCOUNT NUMBER |143823

|CUSTOMER NAME
 |106 CASA BELLA CT

|SERVICE LOCATION
 |10/12/21

|SERVICE |FROM |TO |09/02/21 |09/30/21 |DUE DATE

|11/03/21 |AMOUNT DUE

61.84 |METER

|NUMBER

|11864267

|READING

|432360

|READING

|435380

|USAGE

|3020

|NO. OF DAYS

|28| | | | DESCRIPTION|AMOUNT
 | 132.51 |PAYMENT AS OF 09/20/21

|PREVIOUS BALANCE

(132.51)|Water

22.60 |Sewer

Permit | 33.60 |Utility Fee

3.51 |DEQ

0.45 |Util Surcharge

0.68 |DHH FEE

1.00 |

|CURRENT CHARGES:

61.84

|TOTAL DUE

61.84 |

MANDEVILLE, LA 70448

106 CASA BELLA CT.

MANDEVILLE LA 70448

PLEASE RETURN THIS PORTION WITH YOUR PAYMENT ensures that your payment is processed accurately. Payable To

Please Make Check This stub

0002282151 AMOUNT DUE

61.84 11/03/21 ACCOUNT NUMBER

143823 BILLING DATE 10/12/21 Your water consumption is billed in hundred cubic feet (HCF). One hundred cubic feet equals 748 gallons. Usage for this billing period equals 22,589 gallons.

OFFICE HOURS: 8:00 A.M. - 4:30 P.M.

MONDAY - FRIDAY, EXCEPT HOLIDAYS

PARCEL NUMBER 107-00002

Compa143823 6184 Compa143823 6184 Phone: (985)-276-6400 Phone: (985)-643-1376

FOR INFORMATION, EMERGENCIES, OR TO REPORT A LEAK, PLEASE CALL (985) 276-6400- DURING BUSINESS HOURS.

If paying in person, please present remittance copy. If mailing remittance, write account number on check and mail to:

Tammany Utilities, P.O.BOX 3500, Covington LA 70434

TAMMANY UTILITIES COVINGTON, LA 70434

PO BOX 3500

ACCOUNT NUMBER 146902

CUSTOMER NAME 110 CASA BELLA CT SERVICE LOCATION

SERVICE FROM TO 09/02/21 09/30/21 BILLING DATE 10/12/21 DUE DATE

11/03/21 AMOUNT DUE 70.67 METER

NUMBER 7528272 PREVIOUS READING 298580

READING 303080 PREVIOUS READING 298580

READING 303080 PREVIOUS READING 298580

READING 303080 PREVIOUS READING 298580

READING 303080 PREVIOUS READING 298580

READING 303080 PREVIOUS READING 298580

28 70.67 PAYMENT AS OF 09/23/21 PREVIOUS BALANCE 26.40 Sewer (70.67) Water

38.00 Utility Fee 4.03 DEQ

Permit 0.79 DHH FEE 0.45 Util Surcharge 1.00

| CURRENT CHARGES:

70.67

| TOTAL DUE

70.67

| MANDEVILLE, LA 70448

| 110 CASA BELLA CT.

| MANDEVILLE

| LA

| 70448

| PLEASE RETURN THIS PORTION WITH YOUR PAYMENT
ensures that your payment is processed accurately.
Payable To

| Please Make Check

| This stub

| 0002282391

| AMOUNT DUE

70.67

| 11/03/21

| ACCOUNT NUMBER

| 146902 | BILLING DATE | 10/12/21 |
hundred cubic feet (HCF).
gallons.
33,660 gallons.

| Your water consumption is billed in
| One hundred cubic feet equals 748
| Usage for this billing period equals

| OFFICE HOURS: 8:00 A.M. - 4:30 P.M.

| MONDAY - FRIDAY, EXCEPT HOLIDAYS

| PARCEL NUMBER

| 107-00003

(985)-276-6400

| Compa146902

7067| Compa| 146902

| B | | | |

| 7067 | Phone:

| Phone: (985)-643-1376

| FOR INFORMATION, EMERGENCIES, OR TO REPORT A LEAK, PLEASE CALL (985)
276-6400- DURING BUSINESS HOURS.

| If paying in person, please present remittance copy. If mailing remittance,

write account number on check and mail to:
 |Tammany Utilities, P.O.BOX 3500, Covington LA 70434

TAMMANY UTILITIES
 |COVINGTON, LA 70434

|PO BOX 3500
 |ACCOUNT NUMBER |142881

|CUSTOMER NAME |SERVICE LOCATION
 |114 CASA BELLA CT |BILLING DATE |10/12/21
 |SERVICE |FROM |TO |09/02/21 |09/30/21 |DUE DATE
 |11/03/21 |AMOUNT DUE |163.77 |METER

|NUMBER |7233340
 |PREVIOUS |READING |464670
 |READING |469870
 |USAGE |5200
 |NO. OF |DAYS

DESCRIPTION	AMOUNT	PREVIOUS BALANCE	NO. OF DAYS
28	84.27		
PAYMENT			
Permit	42.40	30.20	Water
Utility Fee			4.54
DEQ			
DHH FEE	0.91	0.45	1.00
Util Surcharge			

|CURRENT CHARGES: |79.50

|TOTAL DUE
 |163.77

MANDEVILLE, LA 70448 114 CASA BELLA CT.

MANDEVILLE LA 70448

PLEASE RETURN THIS PORTION WITH YOUR PAYMENT ensures that your payment is processed accurately. Payable To This stub Please Make Check

0002282079 AMOUNT DUE 163.77 11/03/21 ACCOUNT NUMBER 142881 BILLING DATE 10/12/21 Your water consumption is billed in hundred cubic feet (HCF). One hundred cubic feet equals 748 gallons. Usage for this billing period equals 38,896 gallons.

OFFICE HOURS: 8:00 A.M. - 4:30 P.M.

MONDAY - FRIDAY, EXCEPT HOLIDAYS

PARCEL NUMBER 107-00004

(985)-276-6400 Compa142881 16377 Compa142881 16377 Phone: (985)-643-1376

FOR INFORMATION, EMERGENCIES, OR TO REPORT A LEAK, PLEASE CALL (985) 276-6400- DURING BUSINESS HOURS.

If paying in person, please present remittance copy. If mailing remittance, write account number on check and mail to: Tammany Utilities, P.O.BOX 3500, Covington LA 70434

TAMMANY UTILITIES COVINGTON, LA 70434

PO BOX 3500

ACCOUNT NUMBER 129983

CUSTOMER NAME 118 CASA BELLA CT SERVICE LOCATION 11/03/21 AMOUNT DUE 322.36 METER 09/02/21 09/30/21 DUE DATE 10/12/21

NUMBER 5934283 PREVIOUS READING 665250 11/03/21 AMOUNT DUE 322.36 METER 09/02/21 09/30/21 DUE DATE 10/12/21

READING 671960 USAGE 6710 NO. OF DAYS

28 234.03 PAYMENT 46.80 Utility Fee 34.00 Sewer 0.45 Util Surcharge 5.06 DEQ 1.00

| CURRENT CHARGES:

| 88.33

| TOTAL DUE

| 322.36

| MANDEVILLE, LA 70448

| 118 CASA BELLA CT

| MANDEVILLE

| LA

| 70448

| PLEASE RETURN THIS PORTION WITH YOUR PAYMENT
ensures that your payment is processed accurately.
Payable To

| Please Make Check

| This stub

| 0002283061

| AMOUNT DUE

| 322.36

| 11/03/21

| ACCOUNT NUMBER

| 129983 | BILLING DATE | 10/12/21 |
hundred cubic feet (HCF).
gallons.
50,190 gallons.

| Your water consumption is billed in

| One hundred cubic feet equals 748

| Usage for this billing period equals

| OFFICE HOURS: 8:00 A.M. - 4:30 P.M.

| MONDAY - FRIDAY, EXCEPT HOLIDAYS

| PARCEL NUMBER

| 107-00005

| Compa129983

| 32236 | Compa | 129983

| B | | | |

| 32236 | Phone:



TAMMANY UTILITIES WEST
P.O. BOX 3500
COVINGTON, LA 70434

Attachment "H" - Sample Statement

Office Hours: 8:00 AM - 4:00 PM, Monday - Friday
Office Phone: 985-276-6400

***AUTO**SCH 5-DIGIT 70448 11 PSS 126770C80A-A-1
2625 1 AV 0.423



2336 FOUCHER STREET
MANDEVILLE LA 70448-3665

SPECIAL MESSAGE

PLEASE NOTE - If there is a balance forward on your statement please PAY IMMEDIATELY. A past due balance is subject to disconnection. **Visit www.stpgov.org to pay your bill online**

ACCOUNT

Statement

ACCOUNT INFORMATION

ACCOUNT: 103368
LOCATION NUMBER: 02-01930
SERVICE ADDRESS: 2336 FOUCHER ST
SERVICE PERIOD: 7/23/2021 TO 8/24/2021
BILLING DATE: 9/8/2021

PAST DUE AFTER: 9/29/2021

CURRENT WATER USAGE (IN GALLONS)

Meter	Previous	Current	Usage
4238677	956060	961860	5800

CURRENT CHARGES

Description	Amount
Water	30.20
Sewer	42.40
Garbage	24.00
Utility Fee	4.54
DEQ Permit	0.45
Util Surcharge	0.91
DHH FEE	1.00

AMOUNT DUE

CURRENT BILL:	103.50
PAST DUE BALANCE:	DUE IMMEDIATELY! 121.14
TOTAL AMOUNT DUE:	224.64
AMOUNT DUE AFTER 9/29/2021:	230.85

ANY PAYMENTS MADE ON OR AFTER THE BILLING DATE ARE NOT REFLECTED ON THIS BILL

PLEASE DO NOT USE STAPLES OR PAPERCLIPS

OTHER PAYMENT OPTIONS:

- Drop box located at 21454 Koop Drive; Mandeville
- Automatic Bank Drafting
- Please contact our office for more information.
- Credit Card payments online at www.stpgov.org

Please return this portion along with your payment and make your check payable to Tammany Utilities

Payment Coupon

ACCOUNT INFORMATION

ACCOUNT: 103368
LOCATION NUMBER: 02-01930
SERVICE ADDRESS: 2336 FOUCHER ST
BILLING DATE: 9/8/2021

PAST DUE AFTER: 9/29/2021

2336 FOUCHER STREET
MANDEVILLE LA 70448-3665

103368000224649



AMOUNT DUE

TOTAL AMOUNT DUE:	224.64
AMOUNT DUE AFTER 9/29/2021:	230.85

AMOUNT ENCLOSED

PLEASE REMIT TO:



TAMMANY UTILITIES
PO BOX 3500
COVINGTON LA 70434-3500



TAMMANY UTILITIES WEST
P.O. BOX 3500
COVINGTON, LA 70434



AUTOSCH 5-DIGIT 70448 2 P55 127282DA30-A-1
328 1 AV 0.423



2336 FOUCHER STREET
MANDEVILLE LA 70448-3665

Late Notice

ACCOUNT INFORMATION

ACCOUNT: 10336
LOCATION NUMBER: 02-0193
SERVICE ADDRESS: 2336 FOUCHER S
BILLING DATE: 09/30/202

****THIS BILL IS DUE UPON RECEIPT****

DISCONNECT DATE: 10/13/202

AMOUNT DUE

PAST DUE BALANCE: 108.8
TOTAL AMOUNT DUE: 108.8

Office Hours: 8:00 AM - 4: 30 PM, Monday - Friday
Office Phone: 985-276-6400

SPECIAL MESSAGE

LATE NOTICE

Please pay **108.80** before the disconnect date to avoid service interruption.

If service is interrupted the total amount due plus a re-connection fee must be paid before service is restored.

Payment must be received by 3:30 PM for same day service restoration.

PAYMENT OPTIONS:

- Drop box located at 21454 Koop Drive; Mandeville
- Credit card payments online at www.stpgov.org

Please return this portion along with your payment and make your check payable to Tammany Utilities.

Payment Coupon

ACCOUNT INFORMATION

ACCOUNT: 103368
LOCATION NUMBER: 02-01930
SERVICE ADDRESS: 2336 FOUCHER ST
BILLING DATE: 09/30/2021

****THIS BILL IS DUE UPON RECEIPT****

DISCONNECT DATE: 10/13/2021

2336 FOUCHER STREET
MANDEVILLE LA 70448-3665

103368000224649

AMOUNT DUE

PAST DUE BALANCE: 108.80
TOTAL AMOUNT DUE: 108.80

AMOUNT ENCLOSED

PLEASE REMIT TO:



TAMMANY UTILITIES
PO BOX 3500
COVINGTON LA 70434-3500





TAMMANY UTILITIES WEST
P.O. BOX 3500
COVINGTON, LA 70434

Office Hours: 8:00 AM - 4:00 PM, Monday - Friday
Office Phone: 985-276-6400

**SINGLE-PIECE 1 SGL 127262CB05-A-1
16 1 SP 0.530



7073 EDGEWATER DR
MANDEVILLE LA 70471-7417

SPECIAL MESSAGE

PLEASE NOTE - If there is a balance forward on your statement please PAY IMMEDIATELY. A past due balance is subject to disconnection. **Visit www.stpgov.org to pay your bill online**

ACCOUNT

Statement

Page 1 of 1

ACCOUNT INFORMATION

ACCOUNT: 118145
LOCATION NUMBER: 04-00425
SERVICE ADDRESS: 214 DRIFTWOOD ST
SERVICE PERIOD: 8/24/2021 TO: 9/9/2021
BILLING DATE: 10/5/2021

PAST DUE AFTER: 10/27/2021

CURRENT WATER USAGE (IN GALLONS)

Meter	Previous	Current	Usage
3194042	1194440	1196270	1830

CURRENT CHARGES

Description	Amount
Water	12.05
Sewer	17.92
Utility Fee	1.87
DEQ Permit	0.45
Util Surcharge	0.36

AMOUNT DUE

CURRENT BILL: 32.65
TOTAL AMOUNT DUE: 32.65
AMOUNT DUE AFTER 10/27/2021: 34.61

****FINAL BILL****

ANY PAYMENTS MADE ON OR AFTER THE BILLING DATE ARE NOT REFLECTED ON THIS BILL

PLEASE DO NOT USE STAPLES OR PAPERCLIPS

OTHER PAYMENT OPTIONS:

- Drop box located at 21454 Koop Drive, Mandeville
- Automatic Bank Drafting
Please contact our office for more information.
- Credit Card payments online at www.stpgov.org

Payment Coupon

Please return this portion along with your payment and make your check payable to Tammany Utilities

ACCOUNT INFORMATION

ACCOUNT: 118145
LOCATION NUMBER: 04-00425
SERVICE ADDRESS: 214 DRIFTWOOD ST
BILLING DATE: 10/5/2021

PAST DUE AFTER: 10/27/2021

7073 EDGEWATER DR
MANDEVILLE LA 70471-7417

AMOUNT DUE

TOTAL AMOUNT DUE: 32.65
AMOUNT DUE AFTER 10/27/2021: 34.61

AMOUNT ENCLOSED

PLEASE REMIT TO:



TAMMANY UTILITIES
PO BOX 3500
COVINGTON LA 70434-3500

118145000032658





TAMMANY UTILITIES EAST
P.O. BOX 628
COVINGTON, LA 70434

Office Hours: 8:00 AM - 4:00 PM, Monday - Friday
Office Phone: 985-643-1376

***AUTO**SCH 5-DIGIT 70458 4 PSS 127282CD28-A-1
992 1 AV D-423



571 N CALEB DR
SLIDELL LA 70461-5713



ACCOUNT

Statement

ACCOUNT INFORMATION

ACCOUNT: 129585
LOCATION NUMBER: 06-00636
SERVICE ADDRESS: 254 HIGHLAND BLUFF
SERVICE PERIOD: 8/19/2021 TO: 9/22/2021
BILLING DATE: 9/28/2021

PAST DUE AFTER: 10/20/2021

CURRENT WATER USAGE (IN GALLONS)

Meter	Previous	Current	Usage
9043457	270	270	0

CURRENT CHARGES

Description	Amount
Water	14.90
Sewer	17.80
Maintenance Fee	2.50
Utility Surcharge	1.15
Utility Fee	0.98
DHH	1.00

AMOUNT DUE

CURRENT BILL: 38.33
TOTAL AMOUNT DUE: 38.33
AMOUNT DUE AFTER 10/20/2021: 40.63

ANY PAYMENTS MADE ON OR AFTER THE BILLING DATE ARE NOT REFLECTED ON THIS BILL

SPECIAL MESSAGE

PLEASE NOTE - If there is a balance forward on your statement please PAY IMMEDIATELY. A past due balance is subject to disconnection. **Visit www.stpgov.org to pay your bill online**

PLEASE BE AWARE THAT THE GARBAGE SERVICE RATE INCREASE THAT WAS TO BEGIN IN AUGUST WAS INADVERTENTLY OMITTED FROM THE AUGUST BILL. THIS BILL, FOR SEPTEMBER, INCLUDES THE \$2.50 INCREASE FOR AUGUST AS WELL AS THE NEW GARBAGE RATE OF \$22.40 FOR A TOTAL OF \$24.90. GOING FORWARD, THE MONTHLY GARBAGE SERVICE RATE WILL BE \$22.40.

PLEASE DO NOT USE STAPLES OR PAPERCLIPS

OTHER PAYMENT OPTIONS:

- Drop box located at 350 N. Military Rd, Slidell
 - Automatic Bank Drafting
- Please contact our office for more information.

Payment Coupon

Please return this portion along with your payment and make your check payable to Tammany Utilities

ACCOUNT INFORMATION

ACCOUNT: 129585
LOCATION NUMBER: 06-00636
SERVICE ADDRESS: 254 HIGHLAND BLUFF
BILLING DATE: 9/28/2021

PAST DUE AFTER: 10/20/2021

571 N CALEB DR
SLIDELL LA 70461-5713

AMOUNT DUE

TOTAL AMOUNT DUE: 38.33
AMOUNT DUE AFTER 10/20/2021: 40.63

AMOUNT ENCLOSED

PLEASE REMIT TO:



TAMMANY UTILITIES
PO BOX 628
COVINGTON, LA 70434-0628

129585000038337





TAMMANY UTILITIES EAST
 P O BOX 628
 COVINGTON, LA 70434



**SINGLE-PIECE 1 SGL 126770DA23-A-1
 3 1 SP 0-510



583 OLD JACKSON RD APT 2228
 CANTON MS 39046-0556

Late Notice

ACCOUNT INFORMATION

ACCOUNT: 13152
 LOCATION NUMBER: 01-082
 SERVICE ADDRESS: 40145 TAYLORS TRAIL #405
 BILLING DATE: 08/23/2021

****THIS BILL IS DUE UPON RECEIPT****

DISCONNECT DATE: 09/06/2021

AMOUNT DUE

PAST DUE BALANCE: 61.7
TOTAL AMOUNT DUE: 61.7

Office Hours: 8:00 AM - 4: 00 PM, Monday - Friday
 Office Phone: 985-643-1376

SPECIAL MESSAGE

LATE NOTICE

Please pay **61.72** before the disconnect date to avoid service interruption.

If service is interrupted the total amount due plus a re-connection fee must be paid before service is restored.

Payment must be received by 3:30 PM for same day service restoration.

PAYMENT OPTIONS:

- Drop box located at 350 N. Military Rd; Slidell

Please return this portion along with your payment and make your check payable to Tammany Utilities.

Payment Coupon

ACCOUNT INFORMATION

ACCOUNT: 131529
 LOCATION NUMBER: 01-0823
 SERVICE ADDRESS: 40145 TAYLORS TRAIL #405
 BILLING DATE: 08/23/2021

****THIS BILL IS DUE UPON RECEIPT****

DISCONNECT DATE: 09/06/2021

583 OLD JACKSON RD APT 2228
 CANTON MS 39046-0556

131529000061721

AMOUNT DUE

PAST DUE BALANCE: 61.72
TOTAL AMOUNT DUE: 61.72

AMOUNT ENCLOSED

PLEASE REMIT TO:



TAMMANY UTILITIES
 PO BOX 628
 COVINGTON, LA 70434-0628





TAMMANY UTILITIES EAST
P.O. BOX 628
COVINGTON, LA 70434

Office Hours: 8:00 AM - 4:00 PM, Monday - Friday
Office Phone: 985-643-1376

**SINGLE-PIECE 1 SGL 126770CA27-A-1
25 1 SP 0.510



14078 DOE RUN DR
PRAIRIEVILLE LA 70769-4403

SPECIAL MESSAGE

PLEASE NOTE - If there is a balance forward on your statement please PAY IMMEDIATELY. A past due balance is subject to disconnection. **Visit www.stpgov.org to pay your bill online**

ACCOUNT

Statement

Page 1 of 1

ACCOUNT INFORMATION

ACCOUNT: 800572
LOCATION NUMBER: 12-00030
SERVICE ADDRESS: 1418 LAKE VILLAGE BL
SERVICE PERIOD: 7/21/2021 TO: 8/11/2021
BILLING DATE: 8/27/2021

PAST DUE AFTER:

9/20/2021

CURRENT WATER USAGE (IN GALLONS)

Meter	Previous	Current	Usage
100572-WAT	2778130	2778310	180

CURRENT CHARGES

Description	Amount
Water	10.43
Sewer	12.46
Sanitation	13.93
Maintenance Fee	2.50
Utility Surcharge	0.81
Utility Fee	0.68

AMOUNT DUE

CURRENT BILL: 40.81
TOTAL AMOUNT DUE: 40.81
AMOUNT DUE AFTER 9/20/2021: 43.26

ANY PAYMENTS MADE ON OR AFTER THE BILLING DATE ARE NOT REFLECTED ON THIS BILL

PLEASE DO NOT USE STAPLES OR PAPERCLIPS

OTHER PAYMENT OPTIONS:

- Drop box located at 350 N. Military Rd, Slidell
 - Automatic Bank Drafting
- Please contact our office for more information.

Please return this portion along with your payment and make your check payable to Tammany Utilities

Payment
Coupon

ACCOUNT INFORMATION

ACCOUNT: 800572
LOCATION NUMBER: 12-00030
SERVICE ADDRESS: 1418 LAKE VILLAGE BL
BILLING DATE: 8/27/2021

PAST DUE AFTER: 9/20/2021

14078 DOE RUN DR
PRAIRIEVILLE LA 70769-4403

800572000040816



AMOUNT DUE

TOTAL AMOUNT DUE: 40.81
AMOUNT DUE AFTER 9/20/2021: 43.26

AMOUNT ENCLOSED

PLEASE REMIT TO:



TAMMANY UTILITIES
PO BOX 628
COVINGTON, LA 70434-0628